

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 25<sup>th</sup> day of June 2020**

**C.G.No:233/2019-20/ Guntur Circle**

**Present**

**Sri. Dr. A. Jagadeesh Chandra Rao**

**Chairperson**

**Sri. Dr. R. Surendra Kumar**

**Independent Member**

**Between**

V. Srinivasa Reddy,

**Complainant**

Nadikudi (V),

Dachepalli (M),

Guntur- Dist

*AND*

1.Deputy Executive Engineer/O/Dachepalli

**Respondents**

2.Executive Engineer/O/Macherla

\*\*\*\*\*

**ORDER**

1. Complainant presented a complaint before this forum stating that AB cable connected to 7 electric poles for supply of electricity to his agriculture land was burnt but the same was not replaced.
2. Respondent No. 1 submitted his written submission stating that damaged LT-3 phase Cable was replaced and after rectification consumer also expressed his satisfaction.
3. Complainant when contacted over phone by the staff of the forum on 03.06.2020 at 11.20 A.M. he informed that his grievance is resolved.

**DESPATCHED**  
29/6

4. In as much as the grievance of the complainant is resolved by the respondents accordingly the case is disposed off in favour of the complainant.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 25<sup>th</sup> June 2020.

Sd/-  
**Independent Member**

Sd/-  
**Chairperson**

**Forwarded By Order**

*lc.s. Reddy*  
27/6

**Secretary to the Forum**

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.